

EMERGENCY SERVICES FOR YOUR FAMILY

If you need emergency food, clothing or shelter, call:

American Red Cross833-8816

24 hours800-774-6066

Shelter/24 hours a day/

7 days a week1-800-274-3583

Detroit Department of

Human Services852-5634

Children's Aid Society.....961-8100

UTILITY EMERGENCY NUMBERS

Gas and Electric800-477-4747

Water267-7401

OTHER INFORMATION SOURCES

Consumer Advocacy

City of Detroit224-6995

Fire Prevention Section

Detroit Fire Department.....596-2932

Michigan Attorney General/Consumer

Protection Division517-373-1140

Wayne County Medical Society874-1360

Detroit Bar Association

(Lawyer Referral Service).....961-3545

Legal Aid Society and

Defenders Association.....964-4700

REMEMBER

DON'T SIGN

any contract until you have checked with your insurance company and are reasonably certain that the contractor has a good business reputation.

If you've signed a contract with a "fly-by-night" operation, immediately seek legal advice to determine your options.

Fire reports are available from Detroit Fire Department Headquarters, Fourth Floor, 250 W. Larned, Detroit, 48226, phone 596-2961.

Information is provided by the Detroit Fire Department, Fire Marshal Division, Public Instruction Section, and the Community Relations Division. For more information, call 596-2968.

City of Detroit

Kwame M. Kilpatrick, *Mayor*

City Council

Kenneth V. Cockrel Jr., *President*
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Kwame Kenyatta

Alberta Tinsley-Talabi

Martha Reeves

Brenda Jones

Janice M. Winfrey, *City Clerk*

AFTER A FIRE



DO NOT SIGN ANYTHING!

READ THIS and
KNOW YOUR RIGHTS
and RESPONSIBILITIES



DON'T

let a contractor rush you into signing any contract for repairs without knowing what is required to secure a fire-damaged building.

TEMPORARY PROTECTION OF YOUR PROPERTY

Insurance companies require **YOU** to protect your property from rain, snow, freezing temperatures and looting. The following temporary repairs may be necessary:

- ⊙ Board up broken windows
- ⊙ Secure doors
- ⊙ Cover holes in roof
- ⊙ Pump out flooded basement
- ⊙ In the winter, protect drains, plumbing, toilets, hot water tanks and furnaces from freezing
- ⊙ Provide a guard if extensive damage poses a safety hazard to passersby

Most insurance companies can identify the names of reputable contractors who can provide this temporary protection service for you. ***So, call your insurance company first.***

INVESTIGATIONS

The Detroit Fire Department Arson Section, by law, has the right to investigate your fire. If the fire was accidental and the cause is known, you can save time for all concerned by cooperating with the fire investigator.

If you suspect arson, report anything suspicious and preserve any evidence.

If you have information regarding an arson fire in your neighborhood or elsewhere, call the Arson Hotline:

1-800-44-ARSON
(27766)

Rewards of up to \$5,000 will be paid for information that leads to the arrest and conviction of an arson suspect.

BEFORE AGREEING TO BUILDING REPAIRS...

1

Be sure the contractor is licensed in Detroit. Call the Buildings and Safety Engineering Department at 224-3170 between 8 a.m. and 4 p.m. weekdays. Also check with the Wayne County Clerk under Assumed Names to insure that a company is registered to do business in Detroit at 224-5540.

2

Check the contractor's business reputation. Call the Better Business Bureau at (248)644-9100 between the hours of 7:30 a.m. and 4:30 p.m. weekdays.

3

Check with your insurance company for help in choosing a repair contractor who is right for you.

